

# GTM360 OVERVIEW



Making IT marketable

www.gtm360.com

### **GTM360 Mission**



GTM360 provides all-round go to market solutions to enable hightech companies multiply the value they derive from their existing ideas, products and capabilities.



### **GTM360 Value Dimensions**



### Multiple Value. Delivered.

# SOFTWARE COMPANIES

Differentiate your products and services

# WEB-BASED COMPANIES

Get more bang for your marketing buck

# SOFTWARE PRODUCT COMPANIES

360° packaging for rapid payback

# SOFTWARE SERVICES COMPANIES

Create a business from a project

# MULTINATIONAL CORPORATIONS

Grow revenues from emerging markets

#### **STARTUPS**

Have an idea and want to commercialize it?

- Larger sales pipeline
- New revenue models
- Wider markets
- Bigger ticket sizes
- Higher billing rates
- Shorter sales cycles

### **GTM360 Solutions**



Idea to Product / Capability
R&D / ENGG. / M&A /
PRACTICE

Product / Capability to Lead BUSINESS DEVELOPMENT

Lead to Deal SALES/PRESALES

Order to Cash
IMPLEMENTATION /
DELIVERY





















### What Are Marketable Items?



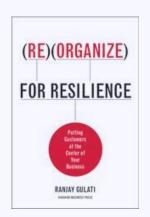
*Marketable Items* package product features and service capabilities into *compelling reasons to buy* that resonate strongly with the target market's pain areas and hot topics. If they don't *create gain*, they must *solve pain*.

Marketable items are not product feature lists or canned demos. Neither are they item descriptions on merchant websites nor technology service lines like application development, maintenance, upgrade and support. With a razor-sharp focus, a marketable item usually leaves out more product / service attributes than it includes.

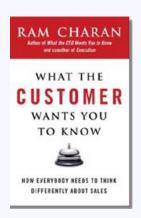
## Guruspeak



- The idea that products in themselves provide competitive advantage is on the way out
- As product and services become commodities, features that were once considered selling points become hygiene factors
- Focus on being customer-centric



- ... the customer wants you to know ... how his or her business works, so you can help make it work better
- Instead of starting with your product or service, start with your customer's problems



## Guruspeak...



Unfortunately, most B2B firms segment prospects and customers by basic criteria and fail to align marketing messages with buyer pain points or purchase cycle stages.

By applying customer-centric segmentation criteria, B2B marketers can better develop communication strategies that resonate with the specific business challenges that customers face.



## **Examples of Marketable Items**



#### **IPHONE2YOUTUBE.COM**

Our video converter software is your best choice for uploading videos captured on your Apple iPhone to YouTube. Pay once and use forever!

# **REALTIME NETWORK SECURITY FOR TODAY'S REALTIME ENTERPRISE** (Product Offering)

With its integrated ASIC processor, we support identity-based networking, enable deep visibility into user behavior and detect new threat vectors - all in realtime and without any discernible performance degradation.

# **GLOCAL SOLUTIONS FOR PAYMENT EQUIPMENT MANUFACTURERS** (Service Offering)

Use our ODCs for cost-effectively building out enhancements related to new messaging standards and local regulations in different parts of the world. Use the enhanced product range to expand into high growth markets, thereby offsetting flat revenue growth in native markets.

#### HRIS SOFTWARE PRODUCT WITH ESS FUNCTIONALITY (Product Repackaged As Solution Offering)

Using our library of reusable ESS components, we can develop highly-customized and functionally rich employee self-service solutions over HR modules of ERP products at a fraction of their costs.

## Why Marketable Items?



 Business development happens at the "top of the funnel" where the vendor is usually a stranger to most prospective customers



- Technology needs of most prospects are fully served by their incumbent vendors with whom they have been having long-standing relationships
- Therefore, it's impossible for the new vendor to make much headway by using messaging that is created solely around product features and technology service lines, however unique and differentiated they might be

Per US FORTUNE Global 2000 corporation # of C-Level Executives (CLEs) = 5 (CEO, CFO, COO,CIO, President)

# of near-CLEs = 7 (SVP Sales, SVP Marketing, SVP HR, Divisional President, etc.)

Total # of Top Management Executives in the USA =  $2000 \times (5 + 7) = 24,000$ .

# of B2B Sales Representatives in the USA = 10 Million (Source: 2001 US Census Bureau Survey). Therefore, # of B2B Sales Representatives per Top Management Executive in the USA = 10M / 24000 = 416.



There are over 400 sales representatives trying to meet a typical top management executive.

## Why Marketable Items ...



- At the same time, all prospective customers face business problems – always!
- To gain success at this stage of the sales cycle, the vendor must articulate how its products and services solve business problems of prospects
- Enter Marketable Items

#### When would a Senior Executive be most receptive to a salesperson?

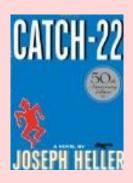
What is the optimum time to gain an audience with a CLE? Unlike commodity-driven purchasing agents, CLEs rarely get up in the morning thinking about interacting with salespeople. So, what do they think about? They are hyper-focused on improving their results

CLEs rarely get up in the morning thinking about interacting with salespeople and employing strategies that will help their enterprises grow revenue, increase market share, counter a competitive threat, acquire new customers, increase customer loyalty and retention, bolster margins, decrease costs, manage risk, increase shareholder value, attract and retain skilled staff and improve workforce productivity. There is a huge variety of strategies that CLEs employ to improve in these aforementioned areas.

One thing is certain: if you can't clearly prove that what you are selling will help an executive improve in at least one of these areas, then you need not waste your time calling on the C-Suite. They don't want to see you. However, if you can show that your offering will enhance results in these key strategic areas, you are still in the game.

#### **HOW TO CREATE MARKETABLE ITEMS?**

A prospective customer won't meet the vendor unless they hear messaging that resonates with their pain areas and hot topics i.e. marketable item. But how can a vendor create a marketable item without meeting the prospect and finding out what their pain areas and hot topics are?



# **Creating Marketable Items**



Marketable items need to be created at industry, geography, technology and other macro levels.

#### **Sources of Marketable Items**

- Buzzwords (Electronic Health Record, Mobility, Virtualization, Web 2.0)
- High ROI scenarios (Accelerated Debt Collector Onboarding for LMS, Loss Prevention for Retail)
- Regulatory compliance (Basel-III, Dodd-Frank, ICD-10, SEPA, PCI-DSS)
- 'Sunset' of competitor product (ACI Base24, SAP R/3 4.x)
- Hidden features and tacit capabilities (New Store Discovery for Mobile Secondary Sales, Web/Customer for ERP)

## **GTM360 Methodology**



### Offering

Discover internal

strengths
Identify
differentiators
Scan industry hot
topics
Package strengths
and differentiators
Create go to market
themes / marketable
offerings



#### Content

Prepare new marketing collateral Design canned demos Prepare specs for PoCs

Compare web presence

Prepare keyword set, landing pages and microsites

Provide specs for superior features and frictionless online interactions

MARKETING COLLATERAL

### Campaign

Carry out soft-launch to internal and reseller staff

Design outbound and inbound marketing campaigns

Source / prepare target mailing list

Conduct campaign

Generate / receive leads

Qualify leads

Handover qualified leads to Presales / Sales

**LEADS** 

#### **Sales Support**

Market intelligence

Account strategy

Scripted demos

Proposal

Cross-selling

Contract review

PRESENTATIONS / DEMOS / ORDERS

### **GTM360 Success Stories**



### **SAP SERVICES PARTNER Enters FORTUNE 500 Corporation**

Marketable items create appeal for C-Suite

### Mobile Application Provider Boosts Conversion Of Leads To Deals

Packaging hidden features propels product into a different orbit

#### **American Add-on Solutions Provider Accelerates Time To Revenues**

Launch campaigns faster with SAP MAILING LIST

#### **Payments Solutions Provider Boosts Sales Pipeline**

Marketable offerings give a shot in the arm to inside sales

#### **American Widget Maker Grows Revenues Manifold**

Frictionless online solutions convert browsers to buyers

## **Business Case for Go To Market**



Turnkey 360° Solutions				
Offering	Content	Campaign	Sales Support	
INR 4-6 LACS / USD 8-12K per Marketable Item	INR 6-8 LACS / USD 12-16K per Marketable Item	INR 60 LACS / USD 120K per Sales Pipeline of INR 20 crores / USD 4M :OR: Fee per lead	INR 2 LACS / USD 4K per Month + 10% Order Value :OR: Commission per order	
1-2 months	1-2 months	Ongoing	Ongoing	



GTM has excellent ROI since it delivers incremental value.

## **Business Case ...**



### **Turnkey Point Solutions**

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Item	Price	Duration		
Product Comparison Report	INR 2-3 LACS / USD 4-6K	2 weeks		
Web Presence Comparison Report	INR 1-2 LACS / USD 2-4K	1-2 weeks		
Website Customer Experience Comparison Report	INR 2-3 LACS / USD 4-6K	2 weeks		
Product Canned Demo Design	INR 2-5 LACS / USD 4-10K	2-4 weeks		
Account Specific Offering Presentation	INR 1-2 LACS / USD 2-4K	1-2 weeks		
Solution Accelerator for Repackaging Product into Service	INR 8-12 LACS / USD 16-24K	4-6 weeks		

# **Why GTM360?**



- Unique blend of high-tech industry expertise across hardware, networking, software products and services segments
- Strong track record in sales, marketing and business development at midsized and large high-tech companies
- Global orientation
- Unswerving commitment to quality
- Use of IP frameworks for scalability and repeatability
- Offshore cost-effectiveness







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1.GTM360 MARKETING COLLATERAL LIBRARY

2.GTM360 CASE STUDIES